



# Two River PET CARE LLC

Laura Scribellito, Owner  
25 Oakland Street  
Red Bank, NJ 07701

(732) 890-3381  
laura@tworiverpetcare.com  
www.tworiverpetcare.com

## Pet Services Agreement

Name: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Full Address: \_\_\_\_\_

Directions to Address: \_\_\_\_\_

Mobile Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Services Requested: \_\_\_\_\_

Date/time of Departure (if applicable): \_\_\_\_\_ Date/time of Return: \_\_\_\_\_

Where we can reach you if necessary? \_\_\_\_\_ Phone: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Keys checked? \_\_\_\_\_ Keys to be returned? \_\_\_\_\_ Keys on file for future use? \_\_\_\_\_

Alarm System Company: \_\_\_\_\_ Phone: \_\_\_\_\_

Alarm Arm Instructions: \_\_\_\_\_ Disarm: \_\_\_\_\_

Location of Circuit Breaker: \_\_\_\_\_

Location of Main Water Valve: \_\_\_\_\_

Location of Main Gas Valve: \_\_\_\_\_

Veterinarian Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Veterinarian Address: \_\_\_\_\_

### *Additional Services Requested*

Mail Collection: \_\_\_\_\_ Water Indoor Plants: \_\_\_\_\_ Water Patio Plants: \_\_\_\_\_ Adjust Blinds/Lights: \_\_\_\_\_

Trash (day): \_\_\_\_\_ Litter Change: \_\_\_\_\_ Radio/TV: \_\_\_\_\_

*How would you like to communicate with us about your pets? (select one)*

Call us: \_\_\_\_\_ Call you: (specify phone/time): \_\_\_\_\_ E-mail you: (specify address): \_\_\_\_\_

*Additional Information/Comments (any special service requests will be considered and priced accordingly):*

---

---

---

---

---

---

---

---

---

---

**This service agreement remains valid for any future service, with the exception of any agreed on changes in service fees, visits, and times. The client hereto agrees as follows:**

1. The term of this contract is from \_\_\_\_\_ (date/time) through \_\_\_\_\_ (date/time, leave blank to specify an open and continuing contract). Client agrees to inform Two River Pet Care LLC immediately regarding an earlier than expected return home in order to avoid being charged for unnecessary visits. Unless Two River Pet Care is LLC is contacted for a request of extension of services, Client understands that the date/time of the final visit is as listed above.
2. Fees for the services as listed on this contract for the above dates are \$ \_\_\_\_\_. If additional services are provided they shall be assessed at the company's current rates (found on [www.tworiverpetcare.com](http://www.tworiverpetcare.com)) and shall be paid by the Client. Two River Pet Care LLC will be reimbursed for the purchase of any necessary pet care supplies that the Client has not provided in addition to a \$10 service fee. Pricing is subject to change without notice.
3. Client understands that this service contract also serves as an invoice and that payment in full is due by the first visit. A late fee of \$5 dollars will be charged to the balance after 14 days and each subsequent 14 days until paid in full. A \$25 handling fee shall be charged on all returned checks.
4. Two River Pet Care LLC and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Two River Pet Care LLC or its employees, unless arising from negligence on the part of Two River Pet Care LLC.
5. Two River Pet Care LLC and its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the sitter to allow outside while sitter is not there. This includes fenced-in yards, pets with doggie doors, and outdoor pets.
6. The client understands that all pets must have a veterinarian and must be up to date with vaccinations. In the event that your sitter is bitten or exposed to a disease by an animal that is not up to date with vaccinations, it is the Client's responsibility to pay all medical costs and damages for the sitter.
7. Two River Pet Care LLC does not diagnose or make therapy decisions nor does it offer veterinary services. Any veterinary or medical concerns will be referred to a veterinarian. Two River Pet Care LLC is authorized by the Client to transport pet to specified Veterinarian when care is necessary. In the event that specified Veterinarian is unavailable, Two River Pet Care LLC is authorized to transport pet to a local licensed Veterinarian. In the event that the Veterinarian cannot reach the Client, Two River Pet Care is authorized to approve medical or emergency care as recommended by the Veterinarian. Client agrees to pay any and all veterinary charges accrued and to reimburse Two River Pet Care for all expenses incurred in attending to the emergency/medical needs of the pet.
8. Two River Pet Care LLC will not be responsible for any locksmith fees due to a malfunctioning key. The client gives permission to Two River Pet Care LLC to employ a locksmith in the event of a malfunctioning key. Two River Pet Care LLC

will never leave a client's keys in any location around the home on the day of the client's return. Two River Pet Care LLC only takes possession of keys directly from the Client in person.

9. In the event that the Client chooses not to allow Two River Pet Care LLC to keep keys on file for future services, there is a \$10 fee incurred for each subsequent key pickup. To avoid any charge for key pickup, the Client can provide the keys during the initial free in-home consultation.

10. Business and visiting hours fall between the hours of 6:30 a.m. and 8:30 p.m.

11. Two River Pet Care LLC reserves the right to deny service or terminate service because of safety concerns or inappropriate/uncomfortable situations. In any such case, the Client will be notified immediately. Client also authorizes Two River Pet Care LLC to transport pet to a kennel if appropriate care can no longer be provided with all fees being charged to the client.

12. Two River Pet Care LLC is not responsible for wilted, dead, or otherwise unhealthy plants. Two River Pet Care LLC follows watering instructions precisely but will not be held responsible if results are unfavorable.

13. Two River Pet Care LLC requires Client to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness, death, inclement weather, or a natural disaster (such as tornado or hurricane). It is best your emergency contact is a neighbor so he/she can reach your home. Two River Pet Care LLC is not responsible for pets in these circumstances.

14. Two River Pet Care LLC will deliver the highest quality in caring for both your pets and home. However, due to the extreme unpredictability of animals, Two River Pet Care LLC cannot accept responsibility for any mishaps of extraordinary nature (e.g. biting, furniture damage, accidental death, etc.) or any complications in administering medications to the animal. In addition, Two River Pet Care LLC cannot be held liable for injury, disappearance, death, or fines incurred by pets with access to the outdoors.

15. Two River Pet Care LLC does not permit "shared visits" with a third party in providing care for the Client's pets.

**By signing below the client fully understands and agrees to the contents of this contract:**

\_\_\_\_\_  
**Client Signature**

\_\_\_\_\_  
**Date**